ITIL® 4 Specialist: Sustainability in Digital and IT Course

Overview

The ITIL® 4 Specialist: Sustainability in Digital and IT certification is designed for IT professionals and business leaders seeking to embed sustainability into IT service management (ITSM) and digital strategies. This module provides practical insights into sustainable business models, environmental impact management, and IT-driven sustainability initiatives.

As part of the ITIL 4 certification path, this course equips learners with knowledge and skills to drive eco-friendly digital transformation while ensuring IT services align with sustainability goals.

Why Choose LEARNINGS24X7?

- Authorized PeopleCert Training Provider Includes an official PeopleCert exam voucher.
- Self-Paced eLearning & Instructor-Led Options Flexible learning tailored to your needs.
- Comprehensive Study Materials Digital eBook, Official Sample Papers.
- Corporate & Bulk Discounts Special pricing for teams and organizations.

Course Outline

Module 1: ITIL 4 and Sustainability in IT

- Understanding ITIL 4 principles in sustainable digital transformation.
- Exploring sustainability challenges and opportunities in ITSM.
- Aligning IT strategies with Environmental, Social, and Governance (ESG) frameworks.

Module 2: Sustainable IT Service Management (ITSM)

- Implementing green IT initiatives and reducing carbon footprints.
- Sustainable IT procurement, asset management, and resource optimization.
- Leveraging automation and AI for sustainable IT operations.

Module 3: IT Sustainability Governance & Compliance

- Integrating sustainability into IT governance and risk management.
- Understanding regulations like ISO 14001, EU Green Deal, and SDGs.
- Measuring sustainability performance and reporting impact.

Module 4: Driving Business Value Through IT Sustainability

- Creating eco-friendly business models using ITIL 4 principles.
- Innovating sustainable digital services and circular economy IT strategies.
- Encouraging a sustainability-driven organizational culture.

Module 5: ITIL 4 Sustainability Exam Preparation

- Official ITIL 4 sample papers and mock tests.
- Exam-taking strategies & study techniques.

Learning Outcomes

After completing this course, candidates will:

- Understand how to integrate sustainability into IT strategies and digital services.
- Learn best practices for sustainable IT service management and compliance.
- Gain expertise in green IT initiatives, carbon footprint reduction, and ESG governance.
- Be fully prepared for the ITIL 4 Specialist: Sustainability in Digital and IT Certification Exam.

Who Should Attend?

This course is ideal for:

- IT professionals responsible for sustainability initiatives in digital and IT.
- IT service managers, sustainability officers, and business transformation leaders.
- ITIL 4 Foundation certified professionals aiming to specialize in IT sustainability.
- Individuals seeking expertise in sustainable IT governance, compliance, and digital transformation.

Prerequisites

To take the ITIL 4 Sustainability in Digital and IT exam, candidates must have:

- ITIL 4 Foundation Certification.
- Basic knowledge of IT service management and sustainability principles.

Exam & Certification

ITIL 4 Sustainability in Digital and IT Exam Details:

• Exam Provider: PeopleCert (Web-Proctored Exam)

• Format: Multiple Choice

• **Duration:** 90 Minutes

• Number of Questions: 40

• Passing Score: 70% (28/40 Correct Answers)

• Retake Option: Available via PeopleCert Exam Voucher

Certification Benefits:

- One of the specialist modules in the ITIL 4 certification path.
- Enhances career opportunities in **IT sustainability, digital transformation, and ESG** governance.
- Recognized globally for **driving sustainability in digital services and IT operations**.

Frequently Asked Questions (FAQs)

- **1.** How do I schedule my ITIL 4 Sustainability in Digital and IT exam? After completing the course, you will receive a **PeopleCert exam voucher** to schedule your **web-proctored exam**.
- **2. Do I need prior ITIL knowledge?** Yes, **ITIL 4 Foundation Certification** is a prerequisite for this course.
- 3. What study materials are included? You will receive:
 - Digital eBook
 - Official ITIL 4 Sample Paper
- **4. Do you offer corporate training?** Yes! We provide **customized corporate training** tailored to your organization's needs.

Enroll Now & Get ITIL 4 Certified!

Contact Us for Enrollment & Group Discounts

Wisit Our Website: www.learnings24x7.com

Call Us: +61 1300 433 422

Email: hello@learnings24x7.com

Advance Your ITSM Career with ITIL 4 Specialist: Sustainability in Digital and IT Certification!