



ITIL 4 Practitioner: Release Management Course

Overview

The **ITIL 4 Practitioner: Release Management** certification is designed for IT professionals responsible for **planning, scheduling, and controlling the release of new or updated IT services**. This module focuses on **coordinating release workflows, ensuring minimal disruption, and maintaining service integrity** in alignment with ITIL 4 best practices.

This course is part of the **ITIL 4 Practitioner certification path**, equipping learners with **practical skills** to enhance service releases, deployment strategies, and IT service transition.

Why Choose LEARNINGS24X7?

- **Authorized PeopleCert Training Provider** – Includes an official PeopleCert exam voucher.
- **Self-Paced eLearning** – Flexible learning at your own pace.
- **Comprehensive Study Materials** – Digital eBook, Official Sample Papers.
- **Corporate & Bulk Discounts** – Special pricing for teams and organizations.

Course Outline

Module 1: Introduction to ITIL 4 & Release Management

- Understanding ITIL 4 principles and service management.
- The role of **Release Management** in IT service operations.
- Key concepts of release planning and deployment strategies.

Module 2: Release Planning & Coordination

- Establishing release policies and defining release types.
- Managing dependencies and ensuring service readiness.
- Change and risk assessment in release planning.

Module 3: Release Deployment & Automation

- Automating releases for efficiency and reliability.
- DevOps and CI/CD pipeline integration.
- Ensuring successful rollouts and version control.

Module 4: ITIL 4 Best Practices for Release Management

- Aligning release management with ITIL 4 service strategy.
- Monitoring and evaluating release performance.
- Continuous improvement and lessons learned from releases.

Module 5: ITIL 4 Practitioner Exam Preparation

- Official ITIL 4 **sample papers and mock tests**.
 - Exam-taking strategies & study techniques.
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Learning Outcomes

After completing this course, candidates will:

- Understand how to **plan, coordinate, and execute service releases** effectively.
 - Learn **best practices for release automation, risk management, and service deployment**.
 - Gain expertise in **ITSM tools, DevOps integration, and continuous delivery practices**.
 - Be **fully prepared** for the **ITIL 4 Practitioner: Release Management Certification Exam**.
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Who Should Attend?

This course is ideal for:

- IT professionals responsible for **release management and service deployment**.
 - IT service managers, DevOps engineers, and release coordinators.
 - ITIL 4 Foundation certified professionals aiming to progress to **Practitioner level**.
 - Individuals seeking expertise in **release automation, deployment strategies, and IT service transition**.
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Prerequisites

To take the **ITIL 4 Release Management exam**, candidates must have:

- **ITIL 4 Foundation Certification**.
 - Basic knowledge of **IT service deployment, release strategies, and risk assessment**.
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Exam & Certification

ITIL 4 Release Management Exam Details:

- **Exam Provider: PeopleCert** (Web-Proctored Exam)

- **Format:** Multiple Choice
- **Duration:** 60 Minutes
- **Number of Questions:** 40
- **Passing Score:** 70% (28/40 Correct Answers)
- **Retake Option:** Available via PeopleCert Exam Voucher

Certification Benefits:

- One of the **modules** required for the **ITIL 4 Practitioner certification path**.
- Enhances career opportunities in **release management, DevOps, and ITSM practices**.
- Recognized globally for **efficient service releases and IT service transition**.

Frequently Asked Questions (FAQs)

1. How do I schedule my ITIL 4 Release Management exam? After completing the course, you will receive a **PeopleCert exam voucher** to schedule your **web-proctored exam**.

2. Do I need prior ITIL knowledge? Yes, **ITIL 4 Foundation Certification** is a prerequisite for this course.

3. What study materials are included? You will receive:


- **Digital eBook**
- **Official ITIL 4 Sample Paper**

4. Do you offer corporate training? Yes! We provide **customized corporate training** tailored to your organization's needs.

Enroll Now & Get ITIL 4 Certified!

 **Contact Us for Enrollment & Group Discounts**

 **Visit Our Website:** www.learnings24x7.com

 **Call Us:** +61 1300 433 422

 **Email:** hello@learnings24x7.com

Advance Your ITSM Career with ITIL 4 Practitioner: Release Management Certification!