



ITIL 4 Practitioner: Change Enablement Course

Overview

The **ITIL 4 Practitioner: Change Enablement** certification is designed for IT professionals responsible for **planning, managing, and controlling changes** within IT services to minimize risks and disruptions. This module focuses on **best practices for change assessment, implementation, and governance** to ensure a seamless transition while maintaining business continuity.

This course is part of the **ITIL 4 Practitioner certification path**, equipping learners with **practical skills** to effectively manage change and improve IT service adaptability.

Why Choose LEARNINGS24X7?

- **Authorized PeopleCert Training Provider** – Includes an official PeopleCert exam voucher.
- **Self-Paced eLearning** – Flexible learning at your own pace.
- **Comprehensive Study Materials** – Digital eBook, Official Sample Papers.
- **Corporate & Bulk Discounts** – Special pricing for teams and organizations.

Course Outline

Module 1: Introduction to ITIL 4 & Change Enablement

- Understanding ITIL 4 principles and service management.
- The role of **Change Enablement** in IT service operations.
- Managing change risks and business impact.

Module 2: Change Types & Risk Assessment

- Defining **standard, normal, and emergency changes**.
- Conducting **change impact analysis and risk assessment**.
- Prioritizing and categorizing change requests.

Module 3: Change Control & Approval Workflows

- Establishing **change advisory boards (CABs) and governance**.
- Automating change workflows for efficiency.
- Coordinating with stakeholders for approval and implementation.

Module 4: ITIL 4 Best Practices for Change Management

- Aligning change enablement with ITIL 4 service strategy.
- Monitoring and evaluating change success.
- Continuous improvement in change management processes.

Module 5: ITIL 4 Practitioner Exam Preparation

- Official ITIL 4 **sample papers and mock tests**.
 - Exam-taking strategies & study techniques.
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Learning Outcomes

After completing this course, candidates will:

- Understand how to **manage change effectively while minimizing risks**.
 - Learn **best practices for assessing, approving, and implementing changes**.
 - Gain expertise in **ITSM tools, automation, and governance for change enablement**.
 - Be **fully prepared** for the **ITIL 4 Practitioner: Change Enablement Certification Exam**.
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Who Should Attend?

This course is ideal for:

- IT professionals responsible for **change management and IT governance**.
 - IT service managers, release managers, and change coordinators.
 - ITIL 4 Foundation certified professionals aiming to progress to **Practitioner level**.
 - Individuals seeking expertise in **change control, risk management, and IT service adaptability**.
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Prerequisites

To take the **ITIL 4 Change Enablement exam**, candidates must have:

- **ITIL 4 Foundation Certification**.
 - Basic knowledge of **IT change management and governance frameworks**.
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Exam & Certification

ITIL 4 Change Enablement Exam Details:

- **Exam Provider: PeopleCert** (Web-Proctored Exam)

- **Format:** Multiple Choice
- **Duration:** 60 Minutes
- **Number of Questions:** 40
- **Passing Score:** 70% (28/40 Correct Answers)
- **Retake Option:** Available via PeopleCert Exam Voucher

Certification Benefits:

- One of the **modules** required for the **ITIL 4 Practitioner certification path**.
 - Enhances career opportunities in **change management, IT governance, and service transition**.
 - Recognized globally for **efficient change control and IT service adaptability**.
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Frequently Asked Questions (FAQs)

1. How do I schedule my ITIL 4 Change Enablement exam? After completing the course, you will receive a **PeopleCert exam voucher** to schedule your **web-proctored exam**.

2. Do I need prior ITIL knowledge? Yes, **ITIL 4 Foundation Certification** is a prerequisite for this course.

3. What study materials are included? You will receive:


- **Digital eBook**
- **Official ITIL 4 Sample Paper**

4. Do you offer corporate training? Yes! We provide **customized corporate training** tailored to your organization's needs.

Enroll Now & Get ITIL 4 Certified!

 **Contact Us for Enrollment & Group Discounts**

 **Visit Our Website:** www.learnings24x7.com

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 **Email:** hello@learnings24x7.com

Advance Your ITSM Career with ITIL 4 Practitioner: Change Enablement Certification!